

# AUTOMATIC DEDUCTION AUTHORITY

To take advantage of Automatic Deduction:

Fill in the details in this panel (A) and then fill in either panel (B) or panel (C)

A	Name	Reference no. (office use only)
	E-mail	<input type="checkbox"/> credit card:- <a href="#">Go to section B</a>
Please automatically deduct \$ <input type="text"/> each month from my <input type="checkbox"/> bank account:- <a href="#">Go to section C</a>		

\$10 will put a bible in a soldier's hand every month



## B Automatic Credit Card Deduction *Fill in this section (B) if you are using your credit card*

Card to be debited ☐ Mastercard ☐ Visa ☐ ~~Diners Club~~ ☐ ~~American Express~~

Card Holder's Name			
Credit Card Number	<input type="text"/>	<input type="text"/>	<input type="text"/>
Expiry Date	Signature		

OR

## C Direct Debit Request *Fill in this section (C) if you are using a bank account* Customers' Authority

I/We

authorise Operation Africa Ltd (APCA User ID Number: 069 886) to arrange for funds to be debited from my/our account at the financial institution identified below and as prescribed below through the Bulk Electronic Clearing System (BECS). This authorisation is to remain in force in accordance with the terms described in the Service Agreement.

I/We authorise the following:

1. The Debit User to verify details of the above mentioned account, with my/our Financial Institution.
2. Title Financial Institution to release information allowing the Debit User, to verify the above mentioned account details.

Signature 1	Signature 2	Date
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### Details of the Account to be Debited (All details must be supplied)

Financial Institution	Branch
Account Name (in full)	
BSB Number	Account Number

Note: Direct debiting through BECS is not available on all accounts. If in doubt account details should be checked against a recent statement or please refer to your Financial Institution

### Payment Details

The payment is for donations to the stipulated work of Operation Africa

### Direct Debit Request Service Agreement

- By signing a Direct Debit Request you have Authorised us to arrange for funds to be debited from your nominated account, according to the agreement we have with you.
- Changes by us - You will be advised 14 days in advance of any changes to the Direct Debit arrangements
- Changes by you - For all matters relating to the Direct Debit arrangement you will need to call our office 07 3112 1216, or advise us in writing Operation Africa Ltd. PO Box 4324 Forest Lake Qld 4078 (allow 5 working days for the amendment to take effect).
- Your responsibility - The customer should be aware that it is your responsibility to ensure sufficient cleared funds are in the nominated debiting account when the payments are to be drawn.
- Disputes - if you believe there has been an error in debiting your account you should contact us in the first instance and confirm details with us in writing as soon as possible so that we can resolve your query quickly. We will investigate the matter and advise you in writing whether your account has been incorrectly or correctly debited. If we cannot resolve the matter you can still refer it to your financial institution and they may lodge a claim on your behalf.
- Returned payments - In the event of returned unpaid transactions, the following procedures will apply: You will be notified by phone of the details. You will have 7 days to pay the amount.
- Fees and charges - A fee of \$5.00 will be charged per unpaid transaction.
- If the due date for payment falls on a non-working day or public holiday, the payment will be processed on the next working day.
- All customer records and account details will be kept private and confidential to be disclosed only at the request of the customer or financial institution in connection with a claim made to an alleged incorrect or wrongful debit.



**\$10 = 1 Bible**

**“For an easy  
way to offer  
your financial  
support, fill  
in the form  
overleaf and  
mail it to:**

Operation Africa Ltd  
PO Box 4324  
Forest Lake Qld 4078

## **Automatic Deduction Authority for ‘Bibles for African Soldiers’**



**W**elcome to the work of providing bibles for African Soldiers.

For most of us, the time taken organising and paying bills could be more fruitfully spent doing other things. For this reason, many of Operation Africa’s supporters use Automatic Deductions to handle their support.

The valued support that you have pledged can be automatically deducted from your credit card or nominated bank account.

It is about giving with greater time & cost efficiency and is a 21st century way for Operation Africa supporters to make a difference.

I would like to sincerely thank you for partnering with the team at Operation Africa.

Yours in Christ

**Steve Austin**  
CEO  
Operation Africa

### **What about privacy of my information?**

Operation Africa does not share supporters information with any other organisation. In compliance with the privacy act, strict laws govern the use of personal information. The disclosure of personal information provided to Operation Africa can only be actioned with your written consent.

Operation  Africa  
**Bibles** for African Soldiers